

CARELUMI ACCESSIBILITY POLICY

Effective Date: December 8, 2025

CareLumi ("CARELUMI," "we," "our," or "us") is committed to providing accessible and inclusive experiences for all users, including individuals with disabilities. This Accessibility Policy outlines our ongoing efforts to ensure our platform meets or exceeds recognized accessibility standards.

1. Commitment to Accessibility

CARELUMI believes everyone deserves equal access to digital content and services. We continuously strive to ensure our services are usable, inclusive, and accessible to all individuals, regardless of ability.

2. Compliance with Accessibility Standards

Our platform adheres to widely recognized accessibility guidelines, specifically:

- Web Content Accessibility Guidelines (WCAG) 2.1 AA standards
- Americans with Disabilities Act (ADA)

3. Accessibility Features

CARELUMI incorporates the following key accessibility features:

- Comprehensive keyboard navigation support
- Alternative text descriptions for all meaningful images
- Compatibility with screen readers and assistive technologies
- High contrast and scalable fonts for improved readability
- Responsive design adaptable to various devices and screen sizes
- Captions and/or transcripts for multimedia content

4. Continuous Improvement

We regularly conduct accessibility audits and tests to identify areas for improvement. Our commitment to accessibility includes ongoing enhancements based on user feedback and advancements in accessibility best practices and technology.

5. Feedback and Accessibility Assistance

We welcome your feedback regarding accessibility concerns or suggestions for improvement. If you encounter accessibility barriers or need assistance accessing any of our services, please contact us at:

CARELUMI, Inc.
Chicago, IL
Email: hello@carelumi.com

We are dedicated to addressing your concerns promptly and providing alternative solutions when necessary.

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